

Bloemrijk Tekst & Beeld / Bloemrijk Text & Image

Terms and Conditions*

*In the event of discrepancies or ambiguity between the original Dutch version of these Terms and Conditions and this translation, the Dutch text shall prevail.

Article1 - Applicability of the terms and conditions

1.1

These terms of business shall apply to all transactions and agreements between Bloemrijk Tekst & Beeld/Bloemrijk Text & Image (hereinafter: Bloemrijk Tekst & Beeld) and the client, in respect of which Bloemrijk Tekst & Beeld has declared these terms and conditions to be applicable, to the exclusion of the client's terms of business unless Bloemrijk Tekst & Beeld has agreed in writing that they shall apply.

1.2

These terms and conditions shall also apply to all agreements with Bloemrijk Tekst & Beeld, the execution of which may require the involvement of third parties.

Article2 - Quotations; entering into an agreement

2.1

All quotations and cost estimates shall be without obligation.

2.2

The contract shall take effect on the acceptance in writing by the client of the quotation submitted by Bloemrijk Tekst & Beeld, or - should no quotation have been submitted - by the confirmation in writing by Bloemrijk Tekst & Beeld of a commission granted him by the client. In the event of Bloemrijk Tekst & Beeld being unable to examine the complete text within five working days before submitting his quotation he may however retract the cost estimate and lead times he has quoted after the client has accepted the quotation. All quotations and fees stated shall be excluding VAT (BTW) unless it has clearly been agreed to be otherwise.

2.3

Bloemrijk Tekst & Beeld may consider his client to be the person who has commissioned the work, unless the said person has clearly stated that he is acting on behalf of, on the orders of and on the account of a third party and providing the name and address of the said third party are concurrently submitted to Bloemrijk Tekst & Beeld.

Article3 - Alteration/withdrawal of commission

3.1

If, after the contract has been concluded, the client makes any alteration other than minor changes to the original commission, Bloemrijk Tekst & Beeld shall be entitled to adapt the lead time and/or remuneration or to reject the commission.

3.2

In the event of a commission being withdrawn by the client he shall be liable for payment of that part of the commission that has already been executed and for payment on the basis of a fee per hour for research that has been undertaken with respect to the remainder of the commission.

3.3

Should Bloemrijk Tekst & Beeld have reserved time for the execution of the commission and not be able to use this time for other work, the client shall pay Bloemrijk Tekst & Beeld 50% of fee covering the portion of the commission that has not been executed.

Article4 - Execution of commissions, confidentiality

4.1

Bloemrijk Tekst & Beeld shall commit himself to executing the commission to the best of his ability, thereby employing sound professional knowledge and skills, with due regard to the purpose specified by the client.

4.2

Bloemrijk Tekst & Beeld shall treat all information entrusted to him by the client with the strictest confidence. Bloemrijk Tekst & Beeld shall require his employees to observe the strictest confidence. Should an employee breach the said confidence, Bloemrijk Tekst & Beeld shall not, however, be held liable if he can demonstrate that it was not in his power to prevent such disclosure.

4.3

Unless it has been expressly stipulated to the contrary, Bloemrijk Tekst & Beeld shall be entitled to have the commission (partly) executed by a third party, without prejudice to his responsibility for the observance of confidentiality and for the quality of execution of the commission. Bloemrijk Tekst & Beeld shall require the said third party to observe the strictest confidence.

4.4

On request, the client shall provide Bloemrijk Tekst & Beeld with information regarding the contents of the text to be translated, including documentation, reference material and terminology. Dispatch of the documents concerned shall be at the client's risk and expense.

4.5

Bloemrijk Tekst & Beeld shall not be held responsible for the accuracy of information supplied to him by the client and shall on no account accept liability for damage of any kind if Bloemrijk Tekst & Beeld has operated from inaccurate or incomplete information supplied to him by the client, even if such information was supplied to him in good faith.

Article5 - Intellectual Property

5.1

Unless it is expressly stated in writing to the contrary, Bloemrijk Tekst & Beeld shall retain the copyright on translations and other texts executed by him.

5.2

The client shall indemnify Bloemrijk Tekst & Beeld from any claim by a third party regarding alleged breach of rights of ownership, patent, authors' copyright or other intellectual property in connection with the execution of the commission.

Article6 - Rescission

In the event of the client failing to honour his commitments, or in the case of bankruptcy, moratorium, receivership or liquidation of the client's business, Bloemrijk Tekst & Beeld shall be entitled wholly or partially to rescind the contract or to delay the execution of the commission, such action never rendering him liable for any claim for damages. He may then demand immediate payment of remuneration due to him.

Article7 - Complaints

7.1

The client shall report complaints concerning the work delivered by Bloemrijk Tekst & Beeld as soon as possible and inform him in writing of his dissatisfaction within ten days after acceptance. The reporting of a complaint shall in no way relieve the client of his obligation to pay for the work delivered.

7.2

Should the complaint be well-founded, Bloemrijk Tekst & Beeld shall improve or replace the delivered work within a reasonable period of time, or - if Bloemrijk Tekst & Beeld cannot reasonably comply with the request for improvement - agree to a reduction in the fee.

7.3

The client's right to make a claim shall cease if he has revised - or has caused to be revised - the work as delivered and has subsequently passed it on to a third party.

Article8 -Lead time, delivery

8.1

The agreed lead time shall be an estimated time, unless expressly stipulated otherwise. As soon as it becomes apparent to Bloemrijk Tekst & Beeld that the agreed delivery time is not feasible, he shall be bound to inform the client immediately.

8.2

Should Bloemrijk Tekst & Beeld be accountable for the delay in delivery, the client shall be entitled - if it is unreasonable for him to wait any longer - to rescind the contract unilaterally. In this event Bloemrijk Tekst & Beeld shall not be entitled to any compensation.

8.3

Delivery shall be considered to have taken place at the moment of delivery by hand, dispatch by normal postal service, fax, telex, courier, modem.

8.4

Delivery of documents via electronic post shall be considered to have taken place when the medium has confirmed the dispatch.

Article9 - Fees and payment

9.1

Bloemrijk Tekst & Beeld's fee is in principle based on a word tariff. For work other than translation a fee based on an hourly rate will in principle be charged. Bloemrijk Tekst & Beeld may, in addition to his fee, declare the expenses incurred in executing the commission.

9.2

All sums shall be stated excluding value-added tax (BTW), unless it has been expressly stated to the contrary.

9.3

Accounts should be settled at the latest date 30 days after the date of the invoice in the currency in which the invoice is drawn up. Should the payment not be made within the period specified, the client shall immediately, without further notification, be in default, in which case the client shall be liable for the statutory interest from the date of default to the moment of full settlement.

9.4

In the event of extrajudicial collection, collecting rates of 15% of the capital sum plus interest shall be levied, with a minimum collection charge of EUR 70.

Article10 - Liability and indemnity

10.1

Bloemrijk Tekst & Beeld shall be responsible solely for damage that is the direct and demonstrable result of a shortcoming for which Bloemrijk Tekst & Beeld can be held accountable. Bloemrijk Tekst & Beeld shall never be liable for any other form of damage such as consequential loss, loss due to delay or loss of income or profits. The liability shall in every case be limited to a sum equal to the invoice value excluding value-added tax (BTW) of the commission concerned.

10.2

Ambiguity in the text to be translated indemnifies Bloemrijk Tekst & Beeld from any liability.

10.3

Judgment as to whether the text to be translated, or the translated text, contains certain risks of bodily harm or injury shall be the sole responsibility and liability of the client.

10.4

Bloemrijk Tekst & Beeld shall not be held responsible for damage to or the loss of documents, information or information carriers placed at his disposal for the purpose of executing the commission. Nor shall Bloemrijk Tekst & Beeld be held liable for damage arising from the use of information technology or modern means of telecommunication.

10.5

Bloemrijk Tekst & Beeld's liability shall be limited to a maximum of EUR 1,500 in each case.

10.6

The client shall be bound to indemnify Bloemrijk Tekst & Beeld from all claims from third parties arising from the utilization of the work delivered, excepting the liability of Bloemrijk Tekst & Beeld that may exist on the grounds of the provisions of this article.

Article11 - Force Majeure

11.1

In the present terms and conditions, force majeure shall be understood , in addition to the legal definition and interpretation of the term, to include all exterior causes, whether anticipated or not, over which Bloemrijk Tekst & Beeld cannot exercise any control, but which prevent Bloemrijk Tekst & Beeld from being able to meet his commitments. Such circumstances shall in any case include - but not exclusively - fire, accident, illness, industrial action, rebellion, war, governmental measures or hindrance or restriction of transport.

11.2

During the period covered by force majeure Bloemrijk Tekst & Beeld's commitments shall be suspended. Should the period within which force majeure prevents Bloemrijk Tekst & Beeld from meeting his commitments exceed two months, either party shall be empowered to rescind the agreement; no obligation of indemnity shall in such case arise. If the client is the consumer the empowerment to rescind shall only apply in so far as such empowerment is enforceable by law.

11.3

If, at the time of the commencement of force majeure Bloemrijk Tekst & Beeld has partially met his commitments, or can only partially meet his commitments, Bloemrijk Tekst & Beeld shall be entitled to draw up a separate invoice covering the work executed and the client shall be bound to pay the said invoice as though it applied to a separate agreement.

Article12 - Legal system applicable

12.1

The law of the Netherlands shall be applicable to all legally binding transactions between the client and Bloemrijk Tekst & Beeld.

12.2

Any dispute shall be subject to the judgment of the officially appointed Netherlands judge.

Article13 - Deposit and registration.

13.1

These terms of business were deposited at the Groningen Chamber of Commerce on January 6, 2008.

13.2

Bloemrijk Tekst & Beeld is registered in the Trade Register at the Groningen Chamber of Commerce under number 02090019.